



Partnering with P&Cs to advance public education

Social Media 101

Susanna Wills-Johnson Indah Yildiz WACSSO Conference 2023



Today we will



Look at different platforms



Workshop tools to help you plan and review content



Discuss things to be aware of (responsibilities)



Brainstorm barriers and opportunities



Draft a content plan for each attendee



Choose your platform

Facebook

- Biggest social network in the world
- Combination of news and updates from friends
- Great for females aged 30+

Instagram

- Visual platform photos and videos (reels)
- Minimal text
- Great for males and females 25+

Twitter (x)

- Small amount of text and images
- · Great for politicians and media, plus school leaders

Pinterest

- Scrapbooking tool
- Great for females aged 40+
- Great for sharing info / storing links

LinkedIn

- Professional network
- Reach working parents
- In-depth articles and networking plus advocacy content
- Use of hashtags is important

TikTok

- Video content
- Algorithm is difficult to predict
- Use of hashtags is important
- Highly public platform
- Content developers should be aware of sounds and trends
- Great platform for under 25-year-olds

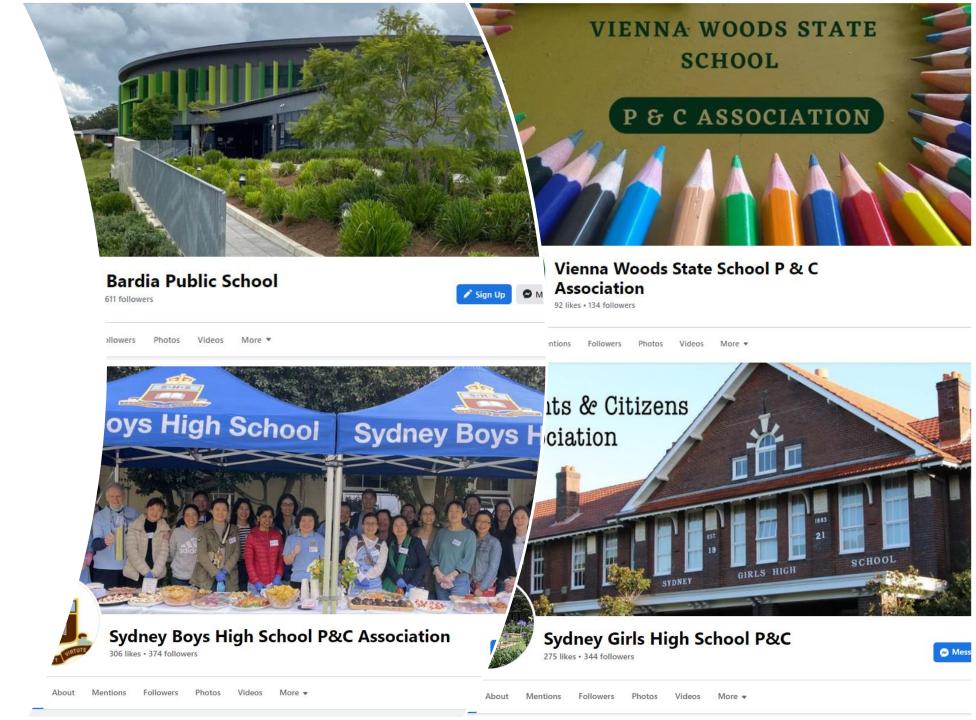
Snap Chat

- Messaging
- Filters



Let's take a look

- Facebook
- Facebook
- <u>Facebook</u>
- Facebook





Case Study - Dianella Heights Primary

- Share content via school profile
- Strong relationship with the school
- <u>Dianella Heights Primary School | Facebook</u>





Barriers and Opportunities

Why be social?

- WOM
- FOMO
- Reputation management

Why not be social?

- Responsibility
- Clutter
- School apprehension





Make a plan

- Free downloadable planner: <u>The Social Media Content Calendar | Manage Your Promotion (hubspot.com)</u>
- Content buckets/pillars
- Posting frequency
- Platforms
- Canva Pro content planner: <u>Content Planner Canva</u>
- Facebook Business Manager

[INSERT MONTH + YEAR]

Event
Brand/Reputation
Human Story
Third-Party Content
Calendar Admin

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
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| | Event Campaign | |
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Create your content

- Who
- What
- When
- Where
- Why
- CTA

5Ws of Social Media Strategy





our P&C website.

Google search: DHPS SQUARE





Make an Impact!

- Canva free!
- Unsplash free!
- Pexels free!
- School's photos





To apply for a free Canva Pro account for your non-profit, follow these steps:

- 1. Sign up for a free Canva account using your non-profit email address.
- 2. Fill out the application form for non-profit organisations.
- 3. Provide proof of your non-profit status.
- 4. Wait for Canva to review and approve your application.







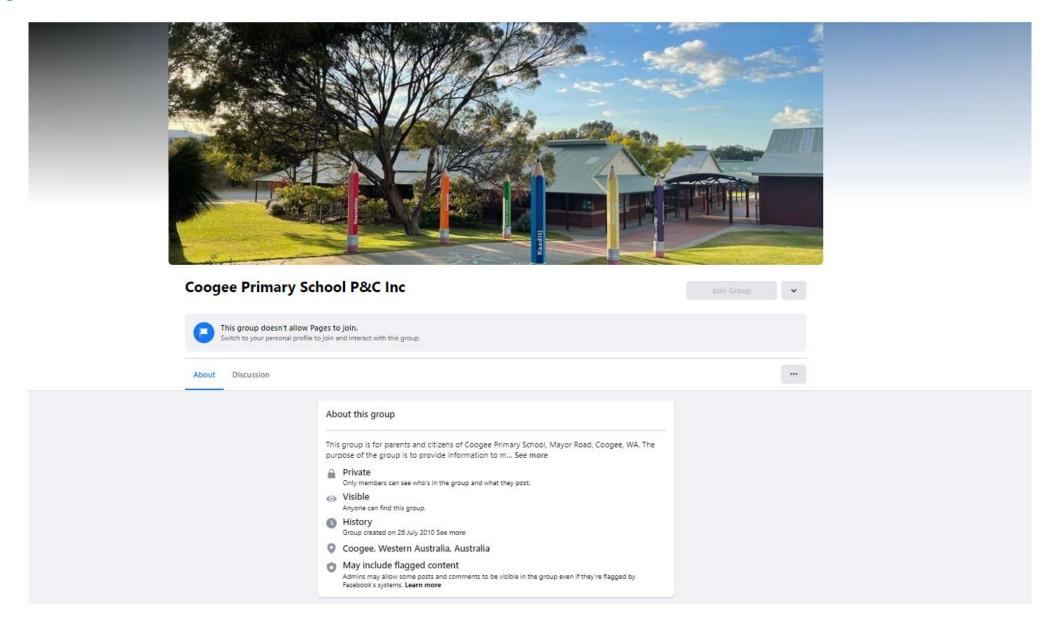


Tricks and Tips

- FB business manager
- Reach vs likes vs engagement
- Hashtags
- Human stories, every time
- Social media hygiene: private/public, delete old posts, update passwords, review privacy policies, comment management
- Pinned posts
- Autoreply
- Social trends
- Shareable content
- Theme posts: fun fact Friday, thankful Thursday, WACSSO Wednesday
- Cross promotion
- Themes in social media comments (your page AND your school's page)
- Chatrooms



Case Study: Coogee Primary School





Be Responsible

- Defamation: publication of content (not opinion or joke) that can be seen as defamatory (fair-minded people would think negatively about a person's reputation)
- Many social media defamation proceedings relate to major platforms such as Facebook and Twitter
- Creator of content is currently responsible for the comments
- 'Liking' content can also lead to issues
- Privacy
- Copyright
- 24/7 have a roster
- Image permissions



To do (and not to do)

- Never post angry
- Always post facts (or, make clear when it is opinion)
- Make joke content clear (eg ©)
- Do not identify people if content is reputationally damaging
- Remove post ASAP (take photo first)
- Do not give away information that could be linked to passwords (pet names, street names etc)
- Avoid sensitive information (eg location of events)
- Don't infringe logos and trademarks



Take Aways

- Know your audience
- Choose your platform
- Plan your content
- Stand out in the news feed
- Be responsible
- Social media hygiene
- Have fun!





Additional Resources

10 ways to optimize your social media profiles

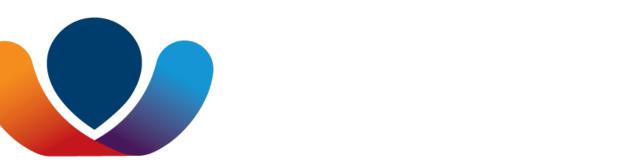
- → 1. Perfect your profile picture
- → 2. Design what you can
- → 3. Write the perfect bio
- → 4. Pin what's important
- → 5. Set your interests and choose your allies
- → 6. Set your privacy
- → 7. Keep it clean
- → 8. Cross-promote your posts
- → 9. Test your links
- → 10. Build trust

https://blog.hootsuite.com/ways-toimprove-your-social-media-profiles/



Canva

https://www.canva.com/pro/content-planner/





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